Network and Computer Systems Administrators

SOC: 15-1244 • Career Profile Report

■ Key Facts

\$96,800Median Salary

13,800 Employment

-4.0% Growth Rate

■ Requirements & Salary Range

Education: Bachelor's degree

■ Automation Risk Assessment

Low Risk - 14.0% probability of being automated in the next 10-20 years.

This job is relatively safe from automation due to its creative, social, or complex problem-solving requirements.

■■ Work-Life Balance

9.2/10 - Excellent work-life balance

■ Personality Fit (RIASEC)

Higher scores indicate better personality fit for this career type.

Realistic	7.4/10	Investigative	9.2/10	
Artistic	4.6/10	Social	5.4/10	
Enterprising	5.6/10	Conventional	6.8/10	

■ Top Skills Required

Analytical skills, Communication skills, Creative skills, Multitasking skills, Problem-solving skills, Technical skills

√ Strengths

- High Demand
- Flexible Work
- Continuous Learning

■ Challenges

- Burnout Risk
- Rapid Technological Change

■ What They Do

Network and Computer Systems Administrators typically perform the following tasks: • Maintain and administer computer networks and related computing environments, including computer hardware, systems software, applications software, and all configurations. Perform data backups and disaster recovery operations. • Diagnose, troubleshoot, and resolve hardware, software, or other network and system problems, and replace defective components when necessary. • Configure, monitor, and maintain email applications or virus protection software. • Operate master consoles to monitor the performance of computer systems and networks and to coordinate computer network access and use. • Monitor network performance to determine whether adjustments are needed and where changes will be needed in the future. • Plan, coordinate, and implement network security measures to protect data, software, and hardware. • Analyze equipment performance records to determine the need for repair or replacement. • Confer with network users about solutions to existing system problems. • Recommend changes to improve systems and network configurations, and determine hardware or software requirements related to such changes. • Design, configure, and test computer hardware, networking software and operating system software. • Perform routine network startup and shutdown procedures, and maintain control records. • Load computer tapes and disks, and install software and printer paper or forms. • Train people in computer system use. • Maintain logs related to network functions, as well as maintenance and repair records. • Gather data pertaining to customer needs, and use the information to identify, predict, interpret, and evaluate system and network requirements. • Coordinate with vendors and with company personnel to facilitate purchases. • Implement and provide technical support for voice services and equipment, such as private branch exchange, voice mail system, and telecom system. • Maintain an inventory of parts for emergency repairs. • Research new technologies by attending seminars, reading trade articles, or taking classes, and implement or recommend the implementation of new technologies.

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