

Food and Beverage Serving and Related Workers

SOC: 35-3023 • Career Profile Report

■ Key Facts

<div>\$31,040</div> <div>Median Salary</div>	<div>5,030,600</div> <div>Employment</div>	<div>+5.0%</div> <div>Growth Rate</div>
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■ Requirements & Salary Range

Education: No formal educational credential

■ Automation Risk Assessment

Low Risk - 22.0% probability of being automated in the next 10-20 years.
This job is relatively safe from automation due to its creative, social, or complex problem-solving requirements.

■ Work-Life Balance

8.2/10 - Excellent work-life balance

■ Personality Fit (RIASEC)

Higher scores indicate better personality fit for this career type.

Realistic	7.0/10	Investigative	3.8/10
Artistic	4.6/10	Social	7.6/10
Enterprising	5.2/10	Conventional	6.0/10

■ Top Skills Required

Communication skills, Customer-service skills, Physical stamina, Physical strength

✓ Strengths

- High Demand
- Flexible Work
- Continuous Learning

■ Challenges

- Burnout Risk
- Rapid Technological Change

■ What They Do

Food and Beverage Serving and Related Workers typically perform the following tasks:

- Accept payment from customers, and make change as necessary.
- Serve customers in eating places that specialize in fast service and inexpensive carry-out food.
- Request and record customer orders, and compute bills, using cash registers, multi-counting machines, or pencil and paper.
- Balance receipts and payments in cash registers.
- Communicate with customers regarding orders, comments, and complaints.
- Serve food, beverages, or desserts to customers in such settings as take-out counters of restaurants or lunchrooms, business or industrial establishments, hotel rooms, and cars.
- Monitor and order supplies or food items, and restock as necessary to maintain inventory.
- Perform cleaning duties, such as sweeping, mopping, and washing dishes, to keep equipment and facilities sanitary.
- Brew coffee and tea, and fill containers with requested beverages.
- Clean and organize eating, service, and kitchen areas.
- Prepare daily food items, and cook simple foods and beverages, such as sandwiches, salads, soups, pizza, or coffee, using proper safety precautions and sanitary measures.
- Prepare and serve cold drinks, frozen milk drinks, or desserts, using drink-dispensing, milkshake, or frozen-custard machines.
- Wrap menu items such as sandwiches, hot entrees, and desserts for serving or for takeout.
- Set up dining areas for meals, and clear them following meals.
- Collect and return dirty dishes to the kitchen for washing.
- Scrub and polish counters, steam tables, and other equipment, and clean glasses, dishes, and fountain equipment.
- Deliver orders to kitchens, and pick up and serve food when it is ready.
- Perform personnel activities, such as supervising and training employees.
- Add relishes and garnishes to food orders, according to instructions.
- Distribute food to servers.

*Generated by StartRight • Data from U.S. Bureau of Labor Statistics & O*NET*

Source: <https://www.bls.gov/ooh/food-preparation-and-serving/food-and-beverage-serving-and-related-workers.htm>