Animal Care and Service Workers

SOC: 39-2000 • Career Profile Report

■ Key Facts

\$33,860 Median Salary

439,400 Employment

+11.0% Growth Rate

■ Requirements & Salary Range

Education: High school diploma

■ Automation Risk Assessment

Medium Risk - 32.0% probability of being automated in the next 10-20 years.

This job has some routine elements but still requires human judgment and interaction.

■■ Work-Life Balance

6.3/10 - Good work-life balance

■ Personality Fit (RIASEC)

Higher scores indicate better personality fit for this career type.

Realistic	5.6/10	Investigative	4.6/10	
Artistic	6.6/10	Social	8.8/10	
Enterprising	5.6/10	Conventional	5.4/10	

■ Top Skills Required

Compassion, Customer-service skills, Detail oriented, Patience, Physical stamina, Problem-solving skills, Reliability

✓ Strengths

- High Demand
- Flexible Work
- Continuous Learning

■ Challenges

- Burnout Risk
- Rapid Technological Change

■ What They Do

Animal Care and Service Workers typically perform the following tasks: • Feed and water animals according to schedules and feeding instructions. • Provide treatment to sick or injured animals, or contact veterinarians to secure treatment. • Examine and observe animals to detect signs of illness, disease, or injury. • Mix food, liquid formulas, medications, or food supplements according to instructions, prescriptions, and knowledge of animal species. • Do facility laundry and clean, organize, maintain, and disinfect animal quarters, such as pens and stables, and equipment, such as saddles and bridles. • Exercise animals to maintain their physical and mental health. • Collect and record animal information, such as weight, size, physical condition, treatments received, medications given, and food intake. • Respond to questions from patrons, and provide information about animals, such as behavior, habitat, breeding habits, or facility activities. • Answer telephones and schedule appointments. • Advise pet owners on how to care for their pets' health. • Perform animal grooming duties, such as washing, brushing, clipping, and trimming coats, cutting nails, and cleaning ears. • Observe and caution children petting and feeding animals in designated areas to ensure the safety of humans and animals. • Clean and disinfect surgical equipment. • Find homes for stray or unwanted animals. • Discuss with clients their pets' grooming needs. • Transfer animals between enclosures to facilitate breeding, birthing, shipping, or rearrangement of exhibits. • Adjust controls to regulate specified temperature and humidity of animal quarters, nurseries, or exhibit areas. • Anesthetize and inoculate animals, according to instructions. • Install, maintain, and repair animal care facility equipment, such as infrared lights, feeding devices, and cages. • Train animals to perform certain tasks.

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