

Cashiers

SOC: 41-2011 • Career Profile Report

■ Key Facts

\$31,190 Median Salary	3,157,200 Employment	-10.0% Growth Rate
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■ Requirements & Salary Range

Education: No formal educational credential

■ Automation Risk Assessment

Medium Risk - 38.0% probability of being automated in the next 10-20 years.
This job has some routine elements but still requires human judgment and interaction.

■ Work-Life Balance

7.4/10 - Good work-life balance

■ Personality Fit (RIASEC)

Higher scores indicate better personality fit for this career type.

Realistic	4.4/10	Investigative	5.0/10
Artistic	5.4/10	Social	8.0/10
Enterprising	9.0/10	Conventional	5.8/10

■ Top Skills Required

Communication skills, Customer-service skills, Dexterity, Near vision, Physical stamina

✓ Strengths

- High Demand
- Flexible Work
- Continuous Learning

■ Challenges

- Burnout Risk
- Rapid Technological Change

■ What They Do

Cashiers typically perform the following tasks:

- Receive payment by cash, check, credit cards, vouchers, or automatic debits.
- Greet customers entering establishments.
- Issue receipts, refunds, credits, or change due to customers.
- Assist customers by providing information and resolving their complaints.
- Monitor checkout stations to ensure they have adequate cash available and are staffed appropriately.
- Establish or identify prices of goods, services, or admission, and tabulate bills, using calculators, cash registers, or optical price scanners.
- Answer incoming phone calls.
- Answer customers' questions, and provide information on procedures or policies.
- Request information or assistance, using paging systems.
- Help customers find the location of products.
- Process merchandise returns and exchanges.
- Maintain clean and orderly checkout areas, and complete other general cleaning duties, such as mopping floors and emptying trash cans.
- Calculate total payments received during a time period, and reconcile this with total sales.
- Count money in cash drawers at the beginning of shifts to ensure that amounts are correct and that there is adequate change.
- Issue trading stamps, and redeem food stamps and coupons.
- Post charges against guests' or patients' accounts.
- Compute and record totals of transactions.
- Weigh items sold by weight to determine prices.
- Sort, count, and wrap currency and coins.
- Keep periodic balance sheets of amounts and numbers of transactions.

*Generated by StartRight • Data from U.S. Bureau of Labor Statistics & O*NET*

Source: <https://www.bls.gov/ooh/sales/cashiers.htm>