

# Flight Attendants

SOC: 53-2031 • Career Profile Report

## ■ Key Facts

\$67,130

Median Salary

130,800

Employment

+9.0%

Growth Rate

## ■ Requirements & Salary Range

Education: High school diploma

## ■ Automation Risk Assessment

**Medium Risk** - 35.0% probability of being automated in the next 10-20 years.

This job has some routine elements but still requires human judgment and interaction.

## ■ Work-Life Balance

8.0/10 - Excellent work-life balance

## ■ Personality Fit (RIASEC)

Higher scores indicate better personality fit for this career type.

Realistic	8.6/10	Investigative	4.4/10
Artistic	3.4/10	Social	5.8/10
Enterprising	4.8/10	Conventional	7.4/10

## ■ Top Skills Required

Attentiveness, Communication skills, Customer-service skills, Decision-making skills, Physical stamina

### ✓ Strengths

- High Demand
- Flexible Work
- Continuous Learning

### ■ Challenges

- Burnout Risk
- Rapid Technological Change

## ■ What They Do

Flight Attendants typically perform the following tasks:

- Verify that first aid kits and other emergency equipment, including fire extinguishers and oxygen bottles, are in working order.
- Announce and demonstrate safety and emergency procedures, such as the use of oxygen masks, seat belts, and life jackets.
- Monitor passenger behavior to identify threats to the safety of the crew and other passengers.
- Walk aisles of planes to verify that passengers have complied with federal regulations prior to takeoffs and landings.
- Direct and assist passengers in emergency procedures, such as evacuating a plane following an emergency landing.
- Prepare passengers and aircraft for landing, following procedures.
- Administer first aid to passengers in distress.
- Determine special assistance needs of passengers, such as small children, the elderly, or persons with disabilities.
- Attend preflight briefings concerning weather, altitudes, routes, emergency procedures, crew coordination, lengths of flights, food and beverage services offered, and numbers of passengers.
- Reassure passengers when situations, such as turbulence, are encountered.
- Check to ensure that food, beverages, blankets, reading material, emergency equipment, and other supplies are aboard and are in adequate supply.
- Prepare reports showing places of departure and destination, passenger ticket numbers, meal and beverage inventories, the conditions of cabin equipment, and any problems encountered by passengers.
- Announce flight delays and descent preparations.
- Greet passengers boarding aircraft and direct them to assigned seats.
- Assist passengers entering or disembarking the aircraft.
- Conduct periodic trips through the cabin to ensure passenger comfort and to distribute reading material, headphones, pillows, playing cards, and blankets.
- Inspect and clean cabins, checking for any problems and making sure that cabins are in order.
- Operate audio and video systems.
- Answer passengers' questions about flights, aircraft, weather, travel routes and services, arrival times, or schedules.
- Collect money for meals and beverages.

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Source: <https://www.bls.gov/ooh/transportation-and-material-moving/flight-attendants.htm>