

Taxi Drivers, Shuttle Drivers, and Chauffeurs

SOC: 53-3053 • Career Profile Report

■ Key Facts

\$36,660 Median Salary	447,900 Employment	+9.0% Growth Rate
----------------------------------	------------------------------	-----------------------------

■ Requirements & Salary Range

Education: No formal educational credential

■ Automation Risk Assessment

Medium Risk - 35.0% probability of being automated in the next 10-20 years.
This job has some routine elements but still requires human judgment and interaction.

■ Work-Life Balance

5.8/10 - Fair work-life balance

■ Personality Fit (RIASEC)

Higher scores indicate better personality fit for this career type.

Realistic	8.6/10	Investigative	4.4/10
Artistic	3.4/10	Social	5.8/10
Enterprising	4.8/10	Conventional	7.4/10

■ Top Skills Required

Customer-service skills, Dependability, Hand–eye coordination, Patience, Visual ability

✓ Strengths

- High Demand
- Flexible Work
- Continuous Learning

■ Challenges

- Burnout Risk
- Rapid Technological Change

■ What They Do

Taxi Drivers, Shuttle Drivers, and Chauffeurs typically perform the following tasks:

- Test vehicle equipment, such as lights, brakes, horns, or windshield wipers, to ensure proper operation.
- Check the condition of a vehicle's tires, brakes, windshield wipers, lights, oil, fuel, water, and safety equipment to ensure that everything is in working order.
- Comply with traffic regulations to operate vehicles in a safe and courteous manner.
- Follow relevant safety regulations and state laws governing vehicle operation, and ensure that passengers follow safety regulations.
- Operate vehicles with specialized equipment, such as wheelchair lifts, to transport and secure passengers with special needs.
- Report any vehicle malfunctions or needed repairs.
- Perform routine vehicle maintenance, such as regulating tire pressure and adding gasoline, oil, and water.
- Pick up and drop off passengers at regularly scheduled neighborhood locations, following strict time schedules.
- Drive shuttle busses, limousines, company cars, or privately owned vehicles to transport passengers.
- Prepare and submit reports that may include the number of passengers or trips, hours worked, mileage driven fuel consumed, or fares received.
- Notify dispatchers or company mechanics of vehicle problems.
- Provide passengers with assistance entering and exiting vehicles, and help them with any luggage.
- Communicate with dispatchers by radio, telephone, or computer to exchange information and receive requests for passenger service.
- Pick up or meet passengers according to requests, appointments, or schedules.
- Arrange to pick up particular customers or groups on a regular schedule.
- Report delays, accidents, or other traffic and transportation situations, using telephones or mobile two-way radios.
- Complete accident reports when necessary.
- Read maps and follow written and verbal geographic directions.
- Maintain knowledge of first-aid procedures.
- Regulate heating, lighting, and ventilation systems for passenger comfort.

*Generated by StartRight • Data from U.S. Bureau of Labor Statistics & O*NET*

Source: <https://www.bls.gov/ooh/transportation-and-material-moving/taxi-drivers-and-chauffeurs.htm>